

Patron Expectations During Covid-19

Your help following these expectations will ensure the library will be able to stay open to the public.

1. Patrons will NOT enter the Library if they are sick or have been recently exposed to the virus.
2. Patrons will maintain six-foot distancing between themselves and those not in their immediate family while at the Library.
3. Patrons will not bring in food or drink to the Library.
4. Patrons will sanitize their hands upon entering the building. (Sanitizer provided, if needed)
5. Patrons over 5 years old are required by state mandate to wear a face mask inside the Library to protect others. (Face masks provided, if needed)
6. Patrons will NOT return items inside the building but will ONLY use the outdoor book drop.
7. Patrons will complete their library visit in a timely manner.
8. Patrons can use the computers for essential work ONLY on a first-come, first-served basis.
9. Patrons may be asked to wait in their cars to enter the Library if we are at our threshold of 20 patrons at a time in the Library.
10. Restrooms and water fountains are NOT available to patrons.
11. The Community Room is only available for library, emergency personnel, local officials, and educational entities on a case by case basis.

Library Precautions Taken for your Safety

1. Staff members will monitor their health closely and will not report to work if they are sick, have a family member who is sick, or have recently been exposed to the virus.
2. Staff will wash hands frequently.
3. Staff will disinfect high touch areas hourly.
4. Items returned to the library and items sent to the library to fulfill holds are quarantined for at least 96 hours.
5. Staff will wear face masks to protect you.
6. Staff will be able to help you on the computer via remote software but not in person.
7. Our Drive-Up window will be available for 2 hours after opening Monday-Thursday.
(Mon 12-2, Tues 12-2, Wed 12-2, Thurs 9-11)

Updated 10/6/2020 Due to Governor's Emergency Order #3

Approved with Changes 8/17/2020 by the Library Board of Trustees

With recommendations from: Village of Trempealeau, Trempealeau County Health Department, Wisconsin Department of Instruction, Winding Rivers Library System, and the CDC